Provider Number	Nursing Home Name	Street
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES-ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD

Page 1 of 32 05/31/2011

City	State	Zip Code	Phone	Survey Date	Date of Correction
ARLINGTON	VA	22204	(703) 379-7200	03/19/2008	04/26/2008
ARLINGTON	VA	22204	(703) 379-7200	03/19/2008	04/26/2008
ARLINGTON	VA	22204	(703) 379-7200	03/19/2008	04/26/2008
ARLINGTON	VA	22204	(703) 379-7200	03/19/2008	04/26/2008
ARLINGTON	VA	22204	(703) 379-7200	03/19/2008	04/26/2008
ARLINGTON	VA	22204	(703) 379-7200	03/19/2008	04/26/2008

Page 2 of 32 05/31/2011

	Deficiency Type	Deficiency Category
Health		Resident Rights Deficiencies
Health		Quality Care Deficiencies
Health		Quality Care Deficiencies
Health		Resident Assessment Deficiencies
Health		Quality Care Deficiencies
Health		Quality Care Deficiencies

Page 3 of 32 05/31/2011

Deficiency	Scope	Level of Harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Provide activities to meet the needs of each resident.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking,	Isolated	Minimal harm or potential for actual harm

Page 4 of 32 05/31/2011

495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD

Page 5 of 32 05/31/2011

ARLINGTON	VA	22204	(703) 379-7200	03/19/2008	04/26/2008
ARLINGTON	VA	22204	(703) 379-7200	03/19/2008	04/26/2008
ARLINGTON	VA	22204	(703) 379-7200	03/19/2008	04/26/2008
ARLINGTON	VA	22204	(703) 379-7200	03/19/2008	04/26/2008
ARLINGTON	VA	22204	(703) 379-7200	03/19/2008	04/26/2008
ARLINGTON	VA	22204	(703) 379-7200	03/19/2008	04/26/2008
ARLINGTON	VA	22204	(703) 379-7200	03/20/2008	04/04/2008
ARLINGTON	VA	22204	(703) 379-7200	03/20/2008	04/04/2008
ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009
ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009

Page 6 of 32 05/31/2011

Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Fire Safety	Corridor Walls and Doors Deficiencies
Fire Safety	Electrical Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

Page 7 of 32 05/31/2011

grooming and hygiene.		
Get rid of garbage properly.	Pattern	Minimal harm or potential for actual harm
Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Make sure there is a program to prevent/deal with mice, insects, or other pests.	Pattern	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Potential for minimal harm
corridor and hallway doors that block smoke.	Isolated	Minimal harm or potential for actual harm
properly installed electrical wiring and equipment.	Pattern	Minimal harm or potential for actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

Page 8 of 32 05/31/2011

495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD

Page 9 of 32 05/31/2011

ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009
ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009
ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009
ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009
ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009

Page 10 of 32 05/31/2011

Health	Mistreatment Deficiencies
неаш	Mistreatment Denciencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies

Page 11 of 32 05/31/2011

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or	Pattern	Minimal harm or potential for actual harm

Page 12 of 32 05/31/2011

495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD

Page 13 of 32 05/31/2011

ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009
ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009
ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009
ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009
ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009
ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009

Page 14 of 32 05/31/2011

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies

Page 15 of 32 05/31/2011

representative; or 3) check and update the care plan.		
Keep assessments completed in the preceding 15 months in the resident's active record.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2)	Isolated	Minimal harm or potential for actual harm

Page 16 of 32 05/31/2011

495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
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495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD

Page 17 of 32 05/31/2011

ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009
ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009
ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009
ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009
ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009
ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009
ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009

Page 18 of 32 05/31/2011

Health	Pharmacy Service Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Resident Assessment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies

Page 19 of 32 05/31/2011

make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.		
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated	Minimal harm or potential for actual harm
Make sure that the attending doctor orders special diets.	Isolated	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated	Minimal harm or potential for actual harm

Page 20 of 32 05/31/2011

495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
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495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD

495102	MANORCARE HEALTH SERVICES-	550 SOUTH CARLIN

Page 21 of 32 05/31/2011

ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009
ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009
ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009
ARLINGTON	VA	22204	(703) 379-7200	02/12/2009	03/29/2009
ARLINGTON	VA	22204	(703) 379-7200	02/20/2009	03/06/2009
ARLINGTON	VA	22204	(703) 379-7200	02/20/2009	03/06/2009
ARLINGTON	VA	22204	(703) 379-7200	02/20/2009	03/06/2009
ARLINGTON	VA	22204	(703) 379-7200	02/25/2010	03/26/2010

ARLINGTON	VA	22204	(703) 379-7200	02/25/2010	03/26/2010	
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Page 22 of 32 05/31/2011

Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Fire Safety	Corridor Walls and Doors Deficiencies
Fire Safety	Vertical Openings Deficiencies
Fire Safety	Furnishings and Decorations Deficiencies
Health	Mistreatment Deficiencies

Resident Rights Deficiencies

Page 23 of 32 05/31/2011

Make sure that a working call system is available in each resident's room or bathroom and	Isolated	Minimal harm or potential for actual harm
bathing area.		
Follow all laws and professional standards.	Pattern	Minimal harm or potential for actual harm
Give or get lab tests to meet the needs of residents.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
corridor and hallway doors that block smoke.	Isolated	Minimal harm or potential for actual harm
exit doors that are held open by devices that will automatically close on the activation of a fire alarm or smoke detectors.	Isolated	Minimal harm or potential for actual harm
restrictions on the use of highly flammable materials.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps	Isolated	Minimal harm or potential for actual

Page 24 of 32 05/31/2011

#### nursing home survey deficiency

Based on	Nursing F	Home Comp	are - Survey	Deficiency

495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
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495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD

Page 25 of 32 05/31/2011

ARLINGTON	VA	22204	(703) 379-7200		
ARLINGTON	VA	22204	(703) 379-7200	02/25/2010	03/26/2010
ARLINGTON	VA	22204	(703) 379-7200	02/25/2010	03/26/2010
ARLINGTON	VA	22204	(703) 379-7200	02/25/2010	03/26/2010
ARLINGTON	VA	22204	(703) 379-7200	02/25/2010	03/26/2010
ARLINGTON	VA	22204	(703) 379-7200	02/25/2010	03/26/2010
ARLINGTON	VA	22204	(703) 379-7200	02/25/2010	03/26/2010
ARLINGTON	VA	22204	(703) 379-7200	02/25/2010	03/26/2010
ARLINGTON	VA	22204	(703) 379-7200	02/25/2010	03/26/2010

Page 26 of 32 05/31/2011

Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies

Page 27 of 32 05/31/2011

Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that doctors visit residents regularly, as required.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm

Page 28 of 32 05/31/2011

	ARLINGTON	SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD
495102	MANORCARE HEALTH SERVICES- ARLINGTON	550 SOUTH CARLIN SPRINGS ROAD

Page 29 of 32 05/31/2011

ARLINGTON	VA	22204	(703) 379-7200	02/26/2010	03/02/2010
ARLINGTON	VA	22204	(703) 379-7200	02/26/2010	03/02/2010
ARLINGTON	VA	22204	(703) 379-7200	02/26/2010	03/19/2010

Page 30 of 32 05/31/2011

Fire Safety	Corridor Walls and Doors Deficiencies
Fire Safety	Automatic Sprinkler Systems Deficiencies
Fire Safety	Electrical Deficiencies

Page 31 of 32 05/31/2011

medical records.		harm
corridors that are separated from common areas by walls constructed to limit the passage of smoke.	Isolated	Minimal harm or potential for actual harm
automatic sprinkler systems that have been maintained in working order.	Isolated	Minimal harm or potential for actual harm
properly installed electrical wiring and equipment.	Isolated	Minimal harm or potential for actual harm

Page 32 of 32 05/31/2011